

SERVICE LEVEL AGREEMENT

STARTER

With more than a century of experience, Aasted understands how critical your equipment is to your production. Aasted Starter provides essential service support to help maintain reliable operations through expert guidance, proactive inspections, and fast access to technical support.

Dedicated Support

Your agreement includes a dedicated Agreement Fulfillment Manager who serves as your single point of contact, ensuring clear communication and efficient handling of service needs.

24/7 Expert Assistance

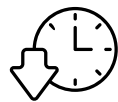
Production challenges can occur at any time. With our 24/7 Support Line, Aasted experts are always available to assist with troubleshooting and technical advice.

Proactive Equipment Inspection

Regular inspections help ensure reliable performance and prevent unexpected issues. Aasted Starter includes scheduled inspection visits by experienced Aasted service engineers. Each visit includes an equipment health report with recommended maintenance actions and spare parts.

Aasted Starter Includes

- Dedicated Agreement Fulfillment Manager – your single point of contact
- Quarterly status follow-up meetings
- 24/7 access to Aasted support experts
- Scheduled equipment inspection visits
- Discounts on standard spare parts
- Equipment health reports with maintenance recommendations



Minimized downtime – Proactive service keeps your production running.



Optimized performance – Regular inspections ensure maximum efficiency.



Simplified communication – One trusted contact throughout the agreement.



Reduced costs – Planned maintenance helps avoid unexpected repairs.



Peace of mind – Your equipment is supported by Aasted experts, ready to help.