



## Aasted Flex (Example)

Tailor the service package according to your needs.

Service Option	Since signed before FAT	Year 1	Year 2	Year 3
Dedicated contract fulfilment manager		X	X	X
Planning & preparation before the visit		X	X	X
Quarterly report by the fulfilment manager		X	X	X
Scheduled visual inspection		X		
Scheduled maintenance			<b>X</b>	
Unscheduled maintenance & repair		X	X	X
24/7 support line (troubleshooting)		X	X	X
Training on-site (operation + maintenance)			<b>X</b>	
Aasted Insight - Monitor package		X	X	X
Spare part inventory review and recommendation			<b>X</b>	
Installation	X			
Commissioning	X			
Discount on I&C	X			
Discount on spares after inventory review			X	
Discount on 24/7 hours		X	X	X
Warranty extension for 12 additional months		X	X	

This is an illustration of how your own Aasted Flex Service Level Agreement (SLA) could look if purchased with new equipment (before the Factory Acceptance Test). The bolded **X** marks indicate that these Service Options could be grouped together in a single visit. The discounts are a result of the number of selected options.



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**How can we help you?**

Reach out to learn more!