

## Aasted 360

Get access to our expertise around the clock and emergency coverage.



## **Unlock Unmatched Reliability**

With more than a century of experience, we at Aasted understand the critical role our equipment plays in your business. We commit to ensuring peak performance of the equipment by offering SLA loaded with benefits that provide peace of mind and unparalleled support.

## Your Personal Equipment Advocate

Our SLA comes with a dedicated agreement fulfillment manager, ready to work tirelessly to address your concerns and facilitate smooth communication at every turn.

## A Lifeline to Uninterrupted Operations

Issues can occur at any hour, threatening your production. That is where our 24/7 Support Line comes to the rescue. Whether you need us for troubleshooting or advice, we are just a call away.

## **Planned & Emergency Visits**

Prevention is key to maintaining the longevity and efficiency of your equipment. Our SLA includes both annual maintenance and emergency repair visits conducted by seasoned professionals who meticulously assess the condition of your equipment and adjust it accordingly. You'll receive detailed reports outlining the health of your machinery and recommended maintenance steps and spare parts, ensuring small issues are addressed before they become major disruptions.



T +45 4434 8090 service4you@aasted.eu www.aasted.eu

## Aasted 360 Package in short:

- Single point of contact with a dedicated agreement fulfillment manager.
- Quarterly status follow-up sessions.
- Fast 24/7 access to our support line.
- Selected number of inspection, maintenance, and emergency repair visits from highly skilled Aasted service engineers, followed by a report on equipment health.
- Additional benefits if contract signed before Factory Acceptance Tests (FAT)

## **Your Benefits**

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Minimised Downtime

Ensure greater availability by being proactive.

### **Optimised Performance**

Boost efficiency and output with annual inspections and reports.



### Streamlined Communication

Get a trusted partner throughout the agreement to address your concerns promptly and effectively.



### Plan ahead and Reduce Risk

Scheduled preventive maintenance and coverage for emergency visits.



### Enhanced Peace of Mind

Rest assured that your equipment is in the hand of experts and focus on growth.

## How can we help you?

If you are interested in tailoring the agreement to your needs, consider our Aasted Flex Package. Reach out to learn more!